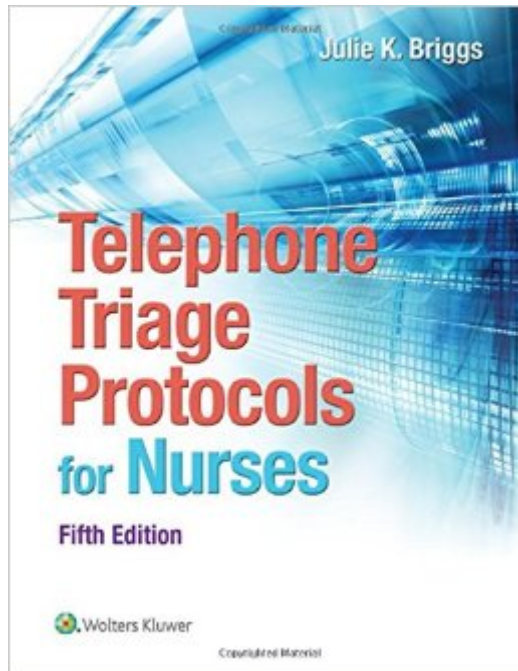


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# Telephone Triage Protocols For Nurses (Briggs, Telephone Triage Protocols For Nurses098227)



## Synopsis

Telephone Triage Protocols for Nurses, fifth Edition • Performing telephone triage requires the ability to make quick and effective decisions based on limited information. Telephone Triage Protocols for Nurses, 5th Edition is your rapid-access resource, delivering more than 200 triage protocols for evaluating patients' symptoms over the telephone. Each symptom entry lists questions, grouped by urgency level, to determine whether the patient should seek emergency care immediately, seek medical care the same day, call back for appointment, or follow home care instructions. Detailed home care instructions are provided. Simple, direct, and useful, this is the most comprehensive and user-friendly telephone triage book available. • Evaluate patients quickly and accurately, with this indispensable guide • | • • • • • • • • • • NEW: Protocols for altered mental status; rectal bleeding; and shingles • • • • • • • • • • NEW: Content on phone triage program development and quality improvement • • • • • • • • • • Flow chart format leads you from yes or no answers about symptoms to development of assessment, and specific care recommendations • • • • • • • • • • Quick-read format helps you provide fast and effective evaluations, even with limited patient information • • • • • • • • • • Easy-to-follow A to Z organizationâ"by body system and by diseaseâ"helps you find topics quickly • • • • • • • • • • Detailed home care instructions help you advise callers fully • • • • • • • • • • Questions about symptoms are grouped by urgency level to aid you in making quick, accurate assessments • • • • • • • • • • Icons indicate maternity and pediatric considerations • • • • • • • • • • Helps you avoid pitfalls such as accepting patientsâ"™ inaccurate self-diagnosis or not assessing patients fully • • • • • • • • • • Best practice recommendations guide instructors on telephone triage safety; roles and responsibilities; training guidelines; and medical- • • • • • legal safeguards • • • • • • • • • • Essential for all clinical nurses and practitioners charged with performing triage

## Book Information

Series: Briggs, Telephone Triage Protocols for Nurses098227

Spiral-bound: 624 pages

Publisher: LWW; Fifth edition (July 8, 2015)

Language: English

ISBN-10: 1451194293

ISBN-13: 978-1451194296

Product Dimensions: 1 x 7.5 x 8.8 inches

Shipping Weight: 2.4 pounds (View shipping rates and policies)

Average Customer Review: 4.8 out of 5 stars Â Â See all reviews Â (8 customer reviews)

Best Sellers Rank: #18,852 in Books (See Top 100 in Books) #5 in Â Books > Medical Books > Nursing > Emergency #6 in Â Books > Textbooks > Medicine & Health Sciences > Nursing > Clinical > Emergency #21 in Â Books > Textbooks > Medicine & Health Sciences > Nursing > Reference

## Customer Reviews

Easy to use; like it because it is spiral bound and can be easily flipped through. Like the way the book systematically highlights the questions and areas of importance within a section (i.e., regular questions, then a what to really watch for/life threatening)Also nice that it cross references sections; for example, abdominal pain could also be a chest process and directs one to access both sectionsI got this for my volunteer nurses at the free clinic and I think (hope) it will help them be more systematic and consistent with their triage.

This is a very thorough book on telephone triage. I like how it is divided into adult and children sections as well as systems.

Of course you would use not only common sense, but your training as a nurse as well, but this is a great guide!

Overall this is a very good resource for any nurse wishing to improve his or her triage skills.

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